

## How to change your password on your Gulf Energy Information Subscription

Welcome to Gulf Energy Information's new subscription system. Please follow these instructions if you need to change your password:

Step 1 – [Click on Forget my Password.](#)

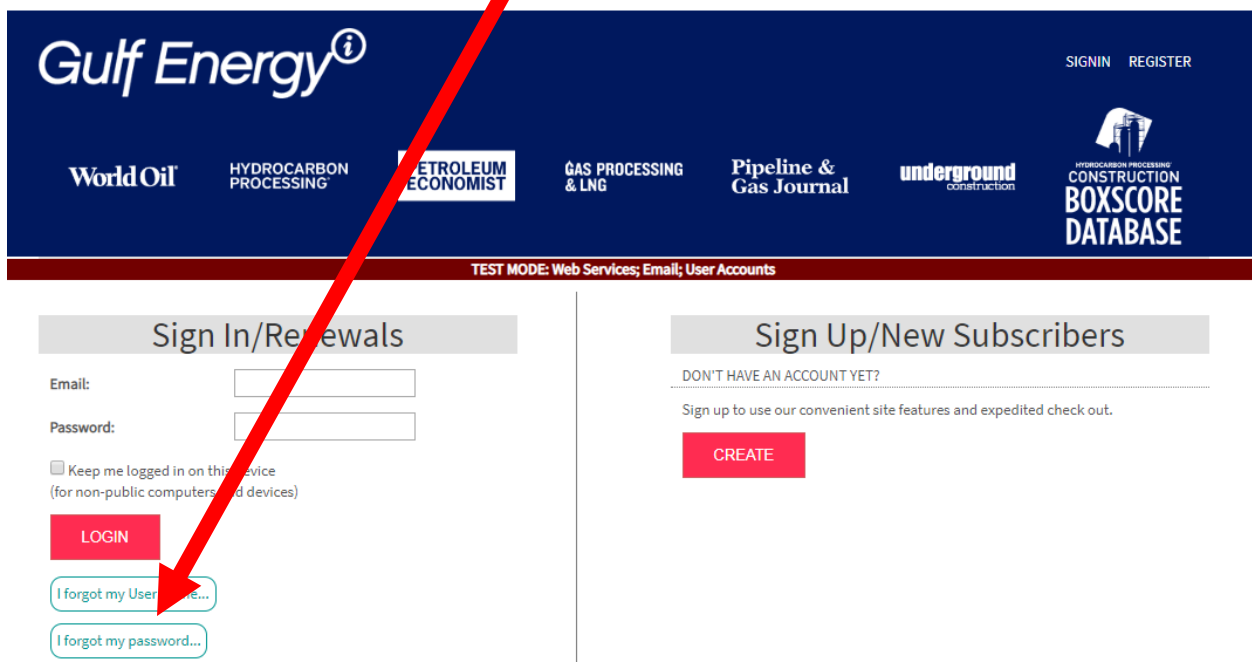


HYDROCARBON PROCESSING<sup>®</sup>  
**CONSTRUCTION  
BOXSCORE DATABASE**

Subscriber Login  
Login:   
Password:   
[Forgot my Password](#)

Home Project News About Boxscore Subscribe Contact Us Help

Step 2 – You will be taken to this screen. Next, click on 'I forget my password'



Gulf Energy<sup>i</sup> SIGNIN REGISTER

World Oil HYDROCARBON PROCESSING PETROLEUM ECONOMIST GAS PROCESSING & LNG Pipeline & Gas Journal underground construction HYDROCARBON PROCESSING CONSTRUCTION BOXSCORE DATABASE

TEST MODE: Web Services; Email; User Accounts

**Sign In/Renewals**

Email:

Password:

Keep me logged in on this device  
(for non-public computers and devices)

**Sign Up/New Subscribers**

DON'T HAVE AN ACCOUNT YET?

Sign up to use our convenient site features and expedited check out.



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GulfEnergyInfo.com

### Step 3 – Fill in your email address

The screenshot shows the top navigation bar with the Gulf Energy logo and links for HELP, SIGNIN, and REGISTER. Below the navigation bar are logos for World Oil, HYDROCARBON PROCESSING, PETROLEUM ECONOMIST, GAS PROCESSING & LNG, Pipeline & Gas Journal, underground construction, and CONSTRUCTION BOXSCORE DATABASE. The main heading is 'Forgot Password'. Below the heading, it says 'We'll send you a link to generate a new password. Please enter your email address:'. There is an 'Email Address:' input field, a 'Look Up My Account' button, and a 'Back to Login' button.

Step 4 – You will then be taken to this screen and an email should be sent immediately, please check your spam folder if it's not in your inbox.

The screenshot shows the top navigation bar with the Gulf Energy logo and logos for World Oil, HYDROCARBON PROCESSING, and PETROLEUM ECONOMIST. The main heading is 'Sign In/Renewals'. Below the heading, it says 'A message has been sent to CUSTOMERSERVICE@GULFENERGYINFO.COM. If you don't receive it, check your 'Spam' folder.' There are input fields for 'User Name:' and 'Password:'. Below these fields is a checkbox labeled 'Keep me logged in on this device (for non-public computers and devices)'. There is a red 'LOGIN' button, a button for 'I forgot my User Name...', and a button for 'I forgot my password...'.

**From:** [CustomerService@GulfEnergyInfo.com](mailto:CustomerService@GulfEnergyInfo.com) <[CustomerService@GulfEnergyInfo.com](mailto:CustomerService@GulfEnergyInfo.com)>  
**Sent:** Wednesday, May 01, 2019 8:40 AM  
**To:** Customer Service <[customerservice@gulfenergyinfo.com](mailto:customerservice@gulfenergyinfo.com)>  
**Subject:** Your Gulf Energy Information Password Reset

You've requested to reset your password for Gulf Energy Information. Click or paste this link into your browser to complete the process.

[https://cart.gulfenergyinfo.com/Account/ForgotPasswordNSKey?rst=kKEs78W2ewbrHj1ZCHFFYAc-txFY8t-8rpgc0roh\\_Ir\\_jg7mILFJuQUhpZL\\_ryA](https://cart.gulfenergyinfo.com/Account/ForgotPasswordNSKey?rst=kKEs78W2ewbrHj1ZCHFFYAc-txFY8t-8rpgc0roh_Ir_jg7mILFJuQUhpZL_ryA)

Step 5 – Click on the link within the email and it will take you to a validate screen. Please answer the questions then ‘click to continue’

Validate your account information and add a security question/response, and we will email you a temporary password.  
Change your password after you log-in.

Select a name that matches a name on your account

HP SAMPLE  
 THE MARVELITE COMPANY  
 LYONS, INC.

Select an address that matches an address on your account

1876 OFFENHAUSER BLVD.  
 NEED ADDRESS  
 2951 OLD OAK STONE RD.

Select the country that matches your account

UNITED STATES

Enter the phone number OR the post code that is on the account

OR

Set your security question and response

What is the name of your pet? (for Password Retrieval)

[Click here to continue...](#)

1. This is the phone number field
2. This is the post code field

When successful, an email will be sent immediately [see below] for a sample.



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Phone: +1 (713) 529-4301, Fax: +1 (713) 520-4433  
GulfEnergyInfo.com

**From:** [CustomerService@GulfEnergyInfo.com](mailto:CustomerService@GulfEnergyInfo.com) <[CustomerService@GulfEnergyInfo.com](mailto:CustomerService@GulfEnergyInfo.com)>  
**Sent:** Tuesday, April 30, 2019 5:41 AM  
**To:** Pam Harvey <[pam.harvey@gulfenergyinfo.com](mailto:pam.harvey@gulfenergyinfo.com)>  
**Subject:** Your Gulf Energy Information Password

Request from Gulf Energy Information.

A new password was generated for you. Your new password is: cA86u

If you did not request this password, please login and verify your account security and information.

As a reminder, please log into your account and change your password.

If there is an issue, you will see this screen:



## Forgot Password

Cannot validate your account. Please call customer service.

We'll send you a link to generate a new password. Please enter your email address:

Email Address:

[Back to Login](#)

We apologize that we are not able to validate your account, please contact our Customer Service department at [CustomerService@GulfEnergyInfo.com](mailto:CustomerService@GulfEnergyInfo.com) or +1 713-520-4498.